

Human Services Agencies

Resource List for the Literacy Council of Buncombe County

Name of Agency	Contact Info	Description of Services
AB Tech Community College www.abtech.edu	(828) 254-1921 340 Victoria Rd. Asheville, NC 28801	GED preparation classes – contact Karen Pauly at ext. 207. Compensatory education program for adults with mental retardation – contact Tom Rash at ext. 371. Occupational and public service training, certification & degree programs.
ABCCM www.abccm.org	(828) 259-5300 24 Cumberland Ave. Asheville, NC 28801	Christian non-profit organization providing counseling, food, clothing, furniture & household items & financial assistance for rent/mortgage, utilities, heat, prescriptions & transportation for families experiencing crises. Additional services include emergency shelter, transitional housing, and acute medical & dental care. They also give away book bags at the beginning of the school year.
Asheville Lyons Eye Clinic	(828) 252-5706 eyeclinic01@bellsouth.net 45-A South French Broad Ave. Asheville, NC 28801	Free screenings for glaucoma, diabetes & vision. Eyeglasses, eye medications, & exams for low-income Buncombe Co. residents.
Asheville Pregnancy Support Services www.preginfo.org	(828) 252-1306 – office (800) 395-HELP – after hours 947 Haywood Rd Asheville, NC 28806-2634	Christian non-denominational non-profit offering free pregnancy tests & ultrasounds, counseling, post-abortion support group, parenting classes, maternity & infant clothes, formula, diapers & wipes, cribs, strollers, etc.
Buncombe County Health Department www.buncombecounty.org	(828) 250-5000 35 Woodfin St. Asheville, NC 28801	Mental health services, primary healthcare, case management assistance for pregnant & postpartum women, referrals to community resources, assistance with Medicaid, WIC & other applications, supportive counseling, etc. Most services are provided on a sliding fee scale and eligible participants may receive care at no charge (fees are based on family size & income). Most services available in Spanish as well as English.
Catholic Social Services	(828) 255-0146 50 Orange St. Asheville, NC 28801	Pregnancy support, adoption services (international & domestic), immigration services and refugee assistance.

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Community Action Opportunities www.communityactionopportunities.org	(828) 252-2495 25 Gaston St. Asheville, NC 28801	Helps clients secure & maintain employment, attain educational and/or vocational training, obtain & maintain standard housing, and increase self-esteem. Provides weatherization assistance, case management, life coaches, advocacy, and Head Start Program (3-5 year-old children). Clients must meet income guidelines.
Eliada Child Development www.eliada.org	(828) 259-5374 2 Compton Drive Asheville, NC 28806	Preschool & More at Four Programs (weekdays 7:30-2:00, free for qualifying families). After school care (weekdays 2:30-5:30 & 7:00-5:30 on snow days & teacher work days. Transportation from school can be arranged.) Summer Camp (ages 5-13). Prices based on sliding scale.
Employment Security Commission www.ncesc.com	(828) 251-6200 – office (828) 251-6030 – jobs line 48 Grove Street Asheville, NC 28801	File unemployment claims, use free computers, printer & fax machine to submit applications to area employers.
Habitat for Humanity www.ashevillehabitat.org	(828) 251-5702 30 Meadow Rd. Asheville, NC 28803	Used furniture, appliances and other items for the home. First-time homebuyer's program.
HelpMate www.helpmateonline.org	(828) 254-0516 – crisis line (828) 254-2968 – office line Asheville, NC	Help for victims of domestic violence including 24-hr. hotline, individual counseling, court advocacy, and emergency shelter.
JobLink Career Center www.buncombecounty.org	(828) 250-4761 Maple Building – AB Tech	Free employment & training services. Job Club to guide, coach & support job seekers. Résumé writing assistance, interview coaching & prep. Computer resource room with internet for online job searching & training tutorials on MS Office software & beginning keyboarding skills. Financial assistance for training programs available. Most skilled training programs require a GED.

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OnTrack Financial Education & Counseling www.ontrackwnc.org	(828) 255-5166 50 South French Broad Ave. Ste. 227 Asheville, NC 28801	Consumer education, free budget counseling, debt repayment program, housing counseling, first-time homebuyer's classes, credit review.
Pisgah Legal Services www.pisgahlegal.org	(828) 253-0406 info@pisgahlegal.org 62 Charlotte St. Asheville, NC 28801	Free advice & help with legal issues for low-income clients in the following areas: housing, domestic violence & abuse, medical care, subsistence income, a quality education, & protection of essential assets.
Salvation Army	(828) 253-4723 204 Haywood St. Asheville, NC 28801	Emergency Shelter, Social Services, Pre-Release Programs, Boys and Girls Club & Teen Center, Thrift Store, Christmas Assistance and Disaster Response.
Three Streams Family Health Center, Inc. www.threestreamshealth.org	(828) 285-9725 1710 Old Haywood Rd. Asheville, NC 28806	Christian non-denominational organization providing primary medical care, counseling & pastoral care, medication assistance, and nutritional services. Services are provided to both insured & uninsured patients, and are on a sliding fee scale.
United Way's 2-1-1 Call Center	2-1-1 from a land line, or (828) 252-4357	Gives referrals for food, clothing, shelter, childcare services, counseling services, health care, HIV/AIDS testing, job placement & legal assistance.
WNC Community Health Services Ridgelawn Clinic	(828) 285-0622 10 Ridgelawn Rd. Asheville, NC 28806	Governed by the people that use their services, over 1/2 of board members are patients of the center. Comprehensive primary care, regardless of ability to pay. In addition to medical health care, they also provide access to dental, pharmacy, mental health, & substance abuse services.
YWCA New Choices Program www.ywcaofasheville.org	(828) 254-7206 x. 113 Director, Jenny Sliker 185 South French Broad Ave. Asheville, NC 28801	Provides counseling, goal setting, job placement, group support & coordination of access to other services for disadvantaged women and displaced homemakers. Transportation & childcare available on a limited basis.